

# Claim Report

Elektrofyzika s.r.o., Vavřinec 89, 679 13, ID No. 03054721, Tax ID No. CZ 03054721,  
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<b>CLAIM SECTION: (completed by customer)</b>	<b>Contact person:</b>
<b>Buyer's trade name/name and address:</b>	<b>Telephone/fax:</b>
	<b>Mobile:</b>
	<b>E-mail:</b>
<b>ID No.:</b> (and Tax ID No.)	<b>Remarks:</b>
<b>Return address to send goods:</b> (Omit if same as above!)	

**Detailed description of defect: \***

*\*) Specify the defects in as much details as possible, where it is manifested, in which device and under what circumstances it is manifested during use. This will significantly simplify and shorten the entire claim procedure.*

**The goods will be accepted for a claim procedure under the following conditions:**

1. When applying for warranty repair (replacement), a copy of the invoice or delivery note issued when the goods were sold is an integral part of this claim report.
2. The goods will be delivered to the supplier for the claim procedure complete in the original packaging or packaging that will sufficiently protect the goods during transport (the customer is responsible for this packaging), at the customer's expense.
3. The goods must not be mechanically damaged by the customer. Attempts by the customer to repair the goods are unacceptable and may be regarded as an unjustified claim!
4. The supplier undertakes to settle the claim in favour of the customer as soon as possible, and the goods will be ready for collection from the supplier within 30 days of receipt. If the customer submits incomplete goods for a claim, the supplier reserves the right to extend this deadline.
5. The claimant acknowledges and agrees that they may be charged the costs associated with an unjustified claim.

*By signing this claim report, the buyer confirms that they have read the business terms and conditions and agree to them in full.*

**Date:** \_\_\_\_\_

**Buyer's signature:** \_\_\_\_\_

**SERVICING SECTION: (completed by seller)**

**Seller's / technician's statement:**

**Date:** \_\_\_\_\_

**Seller's signature, stamp:** \_\_\_\_\_